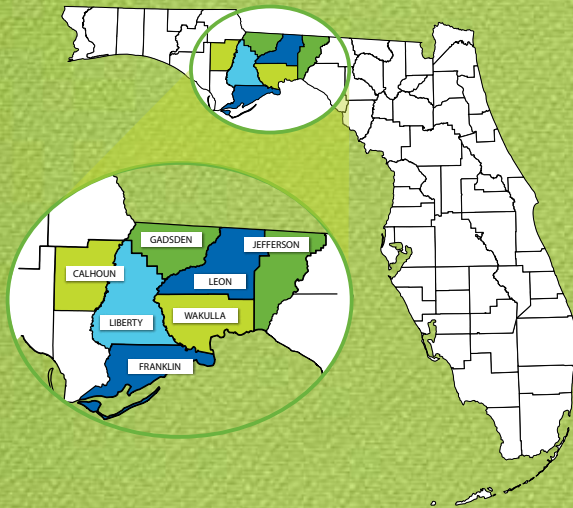


## CAPITAL HEALTH PLAN SERVICE AREA

Capital Health Plan proudly serves Calhoun, Franklin, Gadsden, Jefferson, Leon, Liberty, and Wakulla counties in Florida.



*Additional services outside the service area require prior authorization. See your Member Handbook for more details.*

The benefit information provided is a brief summary, not a complete description of benefits. For more information contact Member Services. Limitations, copayments, and restrictions may apply. Benefits, formulary, pharmacy network, premium and/or copayments/coinsurance may change on your Employer Group's renewal date of each year.

*Enjoy worry free travel with Capital Health Plan.*



**Member Services:**  
Monday - Friday  
8:00 a.m. - 5:00 p.m.

850-383-3311 or 1-877-247-6512  
TTY 850-383-3534 or 1-877-870-8943

**State of Florida Members:**  
Monday - Friday  
7:00 a.m. - 7:00 p.m.

1-877-392-1532



P.O. Box 15349  
Tallahassee, FL 32317-5349

[www.capitalhealth.com](http://www.capitalhealth.com)



2014.09.002

## Capital Health Plan Out of Service Area Coverage

*for Employer Group Health Plans*

*Enjoy worry free travel with  
Capital Health Plan.*



Traveling outside of the  
Capital Health Plan service area?  
Don't fret! *Services are available.*



P.O. Box 15349  
Tallahassee, FL 32317-5349

[www.capitalhealth.com](http://www.capitalhealth.com)

## EMERGENCY & URGENTLY NEEDED CARE WHILE TRAVELING

*If you have an emergency get help as quickly as possible.*

Call 911 or go to the nearest emergency room or hospital. Call for an ambulance if you need it. You do not need to get approval or a referral first from your Primary Care Physician.



We do ask that you or someone else call Member Services to let us know about your emergency within 48 hours if possible.



*Urgently needed care is covered within the United States and is for non-emergency, unforeseen medical illnesses, injuries, or conditions,*

that require immediate medical care. Our plan covers urgently needed care that you get from any provider when you are outside our service area.

Follow up services for routine, emergency and urgent care will need to be coordinated through your Capital Health Plan network of providers. Contact your Primary Care Physician to help coordinate these services for you.

## TRAVELING OUTSIDE THE CAPITAL HEALTH PLAN SERVICE AREA?



*For business?*



*For pleasure?*

## WORRY FREE TRAVEL!

Members are covered for emergencies anywhere in the world and urgently needed care anywhere in the United States.

You also have access to our national Pharmacy Network and national LabCorp Network.

If you are living outside of the service area for an extended length of time, call Member Services and ask about the **Away From Home Care®** program.

If you are traveling outside of the country for an extended length of time, call Member Services and ask them about the **Blue Card World Wide®** program.

Enjoy *worry free* travel with Capital Health Plan, wherever you are going.

## FILL OR REFILL PRESCRIPTIONS WHILE TRAVELING



If you need to fill or refill a prescription while out of the service area, but still in the United States, you may use one of over 50,000 network

pharmacies by using your Capital Health Plan identification card. Your refill prescription may need to be transferred to the out of service area pharmacy.

To locate a participating pharmacy outside the service area visit [www.myprime.com](http://www.myprime.com) and register or call Member Services.

*NOTE: This benefit is for members with prescription drug coverage through Capital Health Plan.*

## LAB SERVICES WHILE TRAVELING

Members may also use any LabCorp facility in the country.



To locate a LabCorp facility go to [www.labcorp.com](http://www.labcorp.com) or call Member Services.